



DURHAM REGION NON-PROFIT HOUSING CORPORATION
28A Albert Street
Oshawa, Ontario L1H 8S5
Tel: (905) 436-6610/686-1278
Fax: (905) 436-5361
E-mail: drnphc@durham-housing.com

TO ALL TOWNHOUSE RESIDENTS

WINTER PREPARATION

Before the temperature drops to freezing and below, your outside taps must be drained of water. If water is left in these pipes, it will freeze and can cause the pipes to burst.

Therefore, **you must turn off your inside water shut off valve to your outside water tap.** Once this inside valve is turned off, then the outside hose bib can be turned to the 'On' position and all water drained from the pipes.

The Superintendent will be scheduling a day to close the interior and exterior hose bibs. At that time, they will be cleaning the external dryer vent. You will be required to sign off that this has been completed.

IF YOU TURN ON THE HOSE BIB TAP AFTER IT HAS BEEN CLOSED YOU WILL BE RESPONSIBLE FOR ANY DAMAGE CAUSED AS A RESULT OF THE FROZEN PIPES.

A tenant chargeback will be issued to replace cracked/leaking interior hose bib pipes and replacement of exterior hose bibs and any damage to your unit.

MAINTAINING HEAT IN WINTER MONTHS

DRNPHC wishes to emphasize to all townhouse residents, the necessity of maintaining heat in your unit during the winter months. There have been past occurrences where residents have been away for a period of time and have turned off the heat in their unit. The cold and freezing winter temperatures have resulted in their plumbing pipes freezing and bursting, causing water damage. Not only did this cause damage to their unit and, in some cases, their personal property, but resulted in a significant cost to them for the restoration of the unit.

For your own benefit and peace of mind, all residents are required to ensure that heating is maintained in their unit at all times during the winter months.

Thank you for your understanding and patience.

Debbie Craig

Debbie Craig, FMP, AIHM, CLO
Director, Facility Operations
Durham Region Non-Profit Housing Corporation

Celebrating over 40 Years of excellence