

## Important Tips:

**Don't delay.** Tenants with rent arrears need to get assistance as soon as possible.

**Affordability is important.** Most of these resources are "one-time only" and eligibility requirements generally consider the long term affordability of your housing.

**Don't expect miracles.** While these programs can assist tenants who owe rent, some people will be unable to get the help they need.

**Talk with your landlord.** In many situations, the best option may be to work out a reasonable repayment plan with the landlord.

*Our Mission: To provide, in partnership with our community, quality affordable housing, services and supports to people in need.*



Region of Durham

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Region of Durham

## Housing Services Division

*Our Vision: secure and affordable housing for those in need.*



## Eviction Prevention Resources in Durham Region

## Is there help to keep my housing or to find new housing?

Yes, there are programs and workers to help you with both situations.

Outreach workers can help you with applying for programs that can assist low-income tenants with short-term rent and other housing-related arrears. As well, they can help with finding new housing or working with your landlord to keep your current housing.

To reach a worker, call:

### Clarington:

*John Howard Society*  
Shelley Lawrence at 905-623-6814

### Oshawa/Whitby:

*John Howard Society*  
Maggie McCallum at 905-579-8482

### Ajax/Pickering:

*Housing Help Durham*  
Mike or Jackie at 905-686-2661

### Scugog/Brock/Uxbridge:

*North Durham Homelessness Prevention Outreach Worker*  
Janet Ries at 905-985-3553 or 1-877-406-8723

## What if I become homeless?

There are hostels where you can stay temporarily while you look for other housing.

### Men:

*Cornerstone Community Association*  
905-433-0254

### Women with or without children:

*Muslim Welfare Home*  
905-665-0424

### Youth ages 16 to 21:

*Durham Youth Housing and Support Services*  
905-239-9477

### Couples with children, men with children, women with sons over 13:

*Region of Durham Housing Services*  
905-668-4113 or 1-800-372-1102 Ext 2457

## What if I have no money?

To apply for Ontario Works assistance:  
905-428-8982 or 1-877-678-6333

## What programs are available that may provide me with assistance?

- ✓Durham Rent Bank
- ✓Durham Emergency Energy Fund
- ✓The Community Trust Fund
- ✓Community Start-Up Benefits

## What if I am fleeing family violence and need a safe place to stay?

### Women with or without children fleeing family violence:

*Bethesda House*  
905-623-6050 or 1-800-338-3397

*Denise House*  
905-728-7311 or 1-800-263-3725

*Herizon House*  
905-426-1064 or 1-866-437-4066

*Y's Wish*  
905-576-2997 or 1-888-576-2997

## Other important Numbers:

*Distress Centre Durham*  
905-433-1211 or 1-800-452-0688

*Durham Mental Health Mobile Crisis Team*  
905-665-6932 or 1-800-742-1890

*Credit Counselling Service of Durham Region* 905-579-1951

*Durham Community Legal Clinic*  
905-725-7321